

# Milwaukee Water Works

Dear Property Owner:

If you cannot afford to pay a plumber to repair the water leak at your property, here are some resources to contact for possible assistance.

First, if you have a homeowner's insurance policy, check to see if it covers the cost of the repairs.

You may be eligible for assistance from these two agencies:

Neighborhood Improvement Development Corp.  
City of Milwaukee Department of Neighborhood Services  
Residential Rehabilitation  
809 North Broadway, 1<sup>st</sup> Floor (414) 286-5608

Milwaukee County Public Works Department (414) 289-6417  
Professional Services  
Home Repair Loans

Under certain circumstances and as a last resort, you can ask to put plumbing charges for repair of the leak on your property tax bill as a special assessment to be paid later. Please be advised that in addition to paying the plumbing charges, you will also have to pay an administration charge and interest fee. For this reason, alternative financing may be more economical. Before asking for a tax roll assessment, please consider contacting the two agencies above.

If you are unable to obtain financing through one of the above methods, please contact the Customer Service Center.

## ***Zeidler Municipal Building***

841 N. Broadway Fourth floor  
Milwaukee, WI 53202

Monday – Friday, 7:30 a.m. – 5:00 p.m.

Telephone (414) 286-2830

Fax (414) 286-2672

TDD (414) 286-2025

Non-emergency email: [watwebcs@milwaukee.gov](mailto:watwebcs@milwaukee.gov)

24-Hour Control Center, (414) 286-3710

Para una explicación en español, por favor llame (414) 286-2830.

841 N. Broadway  
Zeidler Municipal Building  
Room 409  
Milwaukee, Wisconsin 53202

[www.water.mpw.net](http://www.water.mpw.net)

*Safe, Abundant Drinking Water.*