Milwaukee County Behavioral Health Division

WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication JULY 2008

From the Director...

Improvement for Youth in FOCUS Program

A recent summary of youth involved with the FOCUS program compiled by Delinquency and Court Services, using data from Synthesis, and shared with the Disproportionate Minority Confinement (DMC) Committee last week, reveals some of the following trends.

The average age of the boys in the program has not changed much over the past four years – it is currently 15.5 years or about two years older than that for other Wraparound youth. Ethnicity of these youth is now 96% African American versus about 86% for the period of January 1, 2003 to June 30, 2006. Presenting issues for the youth are still predominately school/ community concerns at 91%. Mother maintained households account for 62% of the FOCUS population.

From a diagnostic standpoint, the prevalence of substance abuse disorders is much higher for this group of youth (71%) versus other Wraparound youth (38%). The number of youth identified with learning disabilities is currently much higher at 52% than in 2003-2006, when it was 29%. Grade placement at intake is actually now lower for FOCUS youth than in the 2003-2006 period, even though the age of the youth has not changed (48% middle school and 52% high school currently versus 28% middle school and 72% high school in the first four years of FOCUS).

Regarding outcomes around disenrollment, of the 125 boys who were disenrolled between January 1, 2003 and June 30, 2006, 38% went to corrections, 19% were on runaway status and 40% successfully completed the program and had their court order terminated. From July 1, 2006 to June 30, 2007, these numbers for 49 boys were 33% corrections, 31% runaway status and 37% completed the program. From July 1, 2007 to December 31, 2007, for the 26 boys disenrolled, only 15% have gone to corrections, 19% runaway status and nearly 60% successfully completed the program and had their court order terminated.

From the perspective of those attending DMC quarterly meetings, there has been progress in achieving better outcomes for this very high risk group of youth. Without FOCUS, most of these youth would have been incarcerated. FOCUS goals for 2008-2009 will be on further improving the successful completion rate.

Bruce Kamradt, Director

Wraparound Success Story…

Jason* was enrolled in Wraparound Milwaukee in May 2007 on a stayed corrections order for graffiti and obstructing an officer. At the time, identified needs revolved around his resentment and anger towards his parents, as well as his inability to express his emotions and artistic abilities in a productive manner. Jason's parents were not in agreement about future planning and Jason did not want to repair any relationship with his parents.

The team recognized that too many formal supports would impede any real growth on Jason's part, as he was 17 and had very real and healthy goals for himself for the future that could have been derailed with too much intervention. Instead, the team relied on community planning and support structures to help Jason become involved, be productive, keep busy, and to positively direct his artistic ambitions. Jason did volunteer work with a graffiti clean-up program that also worked on cleaning up Lake Michigan. This allowed Jason to actively participate in cleaning up graffiti, while also becoming connected to other community endeavors and individuals that share an artistic flair.

Additionally, the team helped Jason to obtain a job and learn how to budget and become independent. Jason was responsible with his job and worked through his entire enrollment in Wraparound. A structure for supervision was implemented in the home that involved Jason checking in with his parents about his whereabouts and receiving permission before being anywhere for an extended period of time. This was modeled first with a service called tracking and then handed back to the family once Jason could show that

he understood the rules of supervision. Finally, the team assisted Jason in applying for colleges as he approached his high school graduation this past May. This included helping him to fill out applications, putting together a portfolio and assisting with transportation to different universities for tours. His parents worked with him on filling out the financial aid applications. Ultimately, Jason was accepted into three separate universities and was successfully disenrolled from Wraparound Milwaukee.

(Name changed for confidentiality.)*

Submitted by St. Aemilian - Lakeside

Local News…

Behavioral Health Division's 2009 Budget
Submitted to the County Executive

The Milwaukee County Behavioral Health Division's (BHD's) 2009 requested Budget was submitted on June 23, 2008 to the County Executive. The proposed overall BHD Budget is $172,692,582 and Wraparound Milwaukee's portion of the Budget is $42,644,138 or about 25% of the overall BHD budget. Third-party revenues from Medicaid, Child Welfare, Juvenile Justice and other sources are expected to offset expenditures and no additional tax levy is anticipated for the 2009 Wraparound Budget.

No new Budget Initiatives are planned for 2009 for Wraparound Milwaukee, although we enter the first full year of funding for the Milwaukee Public School (MPS) Liaison position under the Safe Schools grant.

The REACH program is also a relatively new initiative for Wraparound Milwaukee and now has 105 enrolled families. A request to expand that program by another 200 slots in 2008 and 2009 has been submitted, but not yet approved by Medicaid. The current budgeted enrollment capacity for Wraparound Milwaukee and REACH is 800 slots.

This is the first phase of the Budget process for 2009 and County Executive review followed by County Board review of the Budget must still occur.

2009 Requests For Proposal for Care
Coordination and Other Services to be Released

Wraparound Milwaukee will be re-issuing the Requests for Proposal (RFP) for Care Coordination, Crisis Group Home, Family Advocacy and Crisis Workers Support Staff for 2009 this month. Wraparound Milwaukee uses a three-year contract cycle for these programs.

For 2009, Wraparound Milwaukee will include the program and technical requirements for these programs in Milwaukee County's Purchase of Service book. There will be no separate RFP issued by Wraparound Milwaukee.

The application materials will be available (on CD-ROM disks) for pick up at Contract Administration at 12th and Vliet Streets or they can be downloaded from the County's website at www.county.milwaukee.gov.

Bruce Kamradt, Director

National News…

Bill Introduced to Improve Services
to Transitioning Young Adults

The Healthy Transitions Act was recently introduced in both Houses of Congress to help young adults with serious emotional and mental illness transition to adulthood. Young adults with mental illness must overcome many hurdles, as Wraparound Milwaukee's experience has shown – gaining access to health care, employment, housing and other essential services and supports.

The Healthy Transitions Grant, if passed by Congress and eventually approved by the President, would provide planning and implementation grants to assist states in developing a coordinated service delivery systems that can help these young adults to obtain the resources, knowledge and independent living skills needed.

Targeted Case Management Moratorium Extended

With the recent passage of the War Appropriations Act, Congress attached language to extend the moratorium and "put on hold" certain changes sought by the Center for Medicaid Services (CMS) to restrict Medicaid funding for targeted case management and several other changes. CMS had intended to restrict reimbursement for targeted case management so that agencies/states operating child welfare and juvenile justices programs could not also claim reimbursement for case management services. While the moratorium was extended, it is only extended to April 2009. Also, the moratorium only impacts on CMS rules that were put into place beyond the "Deficit Reduction Act", which also impacts on the moratorium extension.

Clarification of the impact of the extended moratorium will still be needed in the coming weeks.

Bruce Kamradt, Director

Mobile Crisis News…

As summer arrives, the Mobile Urgent Treatment Team (MUTT) continues partnerships enjoyed throughout the year. MUTT for Foster Families (MUTT-FF) assisted in a round of PACE training for foster families, describing our role in stabilizing foster homes. MUTT for Milwaukee Public Schools (MUT-MPS) will meet with MPS parent mediators in July, aiming at developing strategies for helping MPS parents in need. MUTT also participated in an MPS Resource Fair at Gaenslen School in June and Dr. Dykstra will meet with staff at LaCausa, Inc. in July about assessing and responding to risk for self-harm.

Dr. Chris Morano, Director of Mobile Crisis Services

Quality Assurance News…

Continuous Improvement & Effective Planning

Last month I shared some helpful hints from a handy QA/QI resource called "The Memory Jogger on "Team Building and Team Meeting Conduct." This month I would like to share some ideas on "Maintaining Team Momentum".

Maintaining Momentum

Many teams enjoy terrific starts and then soon fizzle. The real challenge is to keep a team focused on its purpose and not the histories of its members and their relationships to one another.

- **Agree on the Improvement Model to Use.**
  - *Standard Steps.* Use your organization's standard step-by-step improvement process or choose from the many published options.
  - *Data.* Gather relevant data to analyze the current situation. Define what you know, and what you need to know, but know when to stop. Learn, as a team, to say when your work is good enough to proceed to the next step in the process.
  - *Develop a Plan.* Estimate times for each step and for the overall project. Monitor and revise the plans as needed.
- **Use Proven Methods Based on Both Data and Knowledge.**
  - *Data-based Methods.* Use tools (i.e., charts) that reveal patterns within the data. These tools often take the emotion out of discussions and keep the process moving.
  - *Knowledge-based Methods.* Help to generate and analyze ideas to reveal the important information. They help create consensus, which is the ideal energy source for a team.
- **Manage Team Dynamics.**
  - *Use Facilitators.* A facilitator is someone who monitors and helps team members to keep their interactions positive and productive. This is the stage when a facilitator can help the team stay focused on its purpose while improving its working relationship.
  - *Manage Conflict.* As teams grow, so do conflicts. This is a natural process as communication becomes more open. The entire team can learn techniques for conflict resolution and use the facilitator as a resource.
  - *Recognize Agreement.* Managing agreement is often as much of an effort as managing disagreement. Test for agreement often and write down the points of agreement as they occur.
  - *Encourage Fair Participation.* Each team member must eventually take responsibility for participating consistently in all discussions. Likewise, the entire team should be constantly working to "pull back" the dominant members and draw out the quieter members.

(*Reprinted for educational purposes only*.)

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or e-mail me at paerdman@wrapmilw.org.

Pamela Erdman, QA/QI Director

Quality Quote of the Month

"A good idea will keep you awake during the morning, but a great idea will keep you awake during the night."

Marilyn Vos Savant

Announcements…

Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

Kevin Davis – Human Development Center
Nominated by Skyla Roper - AJA Counseling
" continues to do an outstanding job of assisting…{with a youth who] turned 18 and is transitioning into Adult Services…"

Lance Pitts – Human Development Center
Nominated by Skyla Roper – AJA Counseling
"…has done a great job of proving his dedication to our youth… it is dedicated workers such as Lance that help our youth become successful!"

Claretta Simpson House
Nominated by Skyla Roper – AJA Counseling
"…continues to do an outstanding job with their residents… and being committed to doing what is best for the young men they serve."

Theresa Powell – AJA Counseling
Nominated by Rick L'Amie - MUTT

For her *"positive attitude and enduring patience while placement was being found for a youth. She did not lose sight of the youth's needs."*

Upcoming Events…

AUGUST 2008

Aug. 1	**WRIT**
9:00-5:00pm	BHD-Day Hospital – Room 253
Aug. 4	**QA/QI Executive Committee Mtg.**
10:00-12:00pm	BHD-Day Hospital – Room 212
Aug. 5	**New Care Coor. Trg. – Mod. 1-1**
8:30-4:00pm	BHD-Day Hospital – Room 416
Aug. 6	**New Care Coor. Trg. – Mod. 1-2**
8:30-4:00pm	BHD-Day Hospital – Room 416
Aug. 6	**DHHS Centralized QA Mtg.**
9:00-11:00am	BHD-Day Hospital – Room 212
Aug. 7	**Mgmt./Supervisors Meeting**
8:15-10:00am	BHD-Day Hospital – Room 212
Aug. 7	**High Risk Reviews**
11:00-1:00pm	BHD-Day Hospital – Room 253
Aug. 7	**Monthly Care Coordinator Mtg.**
1:00-3:00pm	CHP Auditorium
Aug. 8	**Provider Training – Level II**
8:30-12:30pm	BHD-Day Hospital – Room 416
Aug. 11	**New Care Coor. Trg. – Mod. 2**
9:00-2:00pm	BHD-Day Hospital – Room 416
Aug. 12	**New Vendor Orientation**
9:00-12:00pm	BHD-Day Hospital – Room 212
Aug. 13	**New Care Coor. Trg. – Mod. 3**
8:30-1:30pm	BHD-Day Hospital – Room 416
Aug. 13	**Child Psych. Cons. – Willowglen**
12:00-1:00pm	BHD-Day Hospital – Room 253
Aug. 14	**High Risk Reviews**
11:00-1:00pm	BHD-Day Hospital – Room 253
Aug. 18	**Youth Council Meeting**
4:00-5:30pm	@ Running Rebels Comm. Org.
Aug. 20	**New Care Coor. Trg. – Mod. 4**
8:30-12:30pm	BHD-Day Hospital – Room 416
Aug. 21	**Mgmt./Supervisors Meeting**
8:15-10:00am	BHD-Day Hospital – Room 212
Aug. 21	**High Risk Reviews**
11:00-1:00pm	BHD-Day Hospital – Room 253
Aug. 22	**New Care Coor. Trg. – Mod. 5**
9:00-2:30pm	@ Children's Court – Room 1260
Aug. 26	**New Care Coor. Trg. – Mod. 6**
9:00-12:00pm	BHD-Day Hospital – Room 416
Aug. 27	**New Care Coor. Trg. – Mod. 7**
8:30-12:30pm	BHD-Day Hospital – Room 416
Aug. 27	**Child Psych. Cons. – AJA**
12:00-1:00pm	BHD-Day Hospital – Room 253
Aug. 28	**High Risk Reviews**
11:00-1:00pm	BHD-Day Hospital – Room 253
Aug. 28	**New Care Coor. Trg. – Mod. 8**
1:00-4:00pm	BHD-Day Hospital – Room 416

Editor
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For more information on Wraparound Milwaukee, go to our Website at www.county.milwaukee.gov and search using the keywords "Wraparound Milwaukee".

Greater Milwaukee Major Events

7/1-7/4	Glendale Days	Fire Station-Kletzch Park	(414) 228-1740
7/3	Fireworks Kite Festival	Milwaukee Lakefront	(414) 305-3145
7/3	U.S. Bank Fireworks	Veterans Park	(800) 231-0903
7/4	Annual Glendale 4th of July Parade	Fire Station-Milw. River Pkwy	(414) 228-1740
7/4	Independence Day Parade	Wauwatosa	(414) 479-8988
7/10-7/13	Bastille Days	East Town	(414) 271-7400
7/11-7/12	Gathering on the Green	Rotary Park, Mequon	(262) 242-6187
7/11-7/13	Greek Fest	Wisconsin State Fair Park	(800) 884-FAIR
7/11-7/13	South Shore Frolics	South Shore Park	(414) 671-4712
7/14-7/20	U.S. Bank Championship in Milwaukee	Brown Deer Park Golf Course	(414) 431-4653
7/17-7/20	Festa Italiana	Henry Maier Festival Park	(414) 223-2193
7/17-7/20	Kohler Int. Challenge-Brian Redman	Elkhart Lakes' Road America	(800) 365-RACE
7/19	Garfield Ave. Blues, Gospel & Arts Fest.	Garfield Avenue, 4th-7th Streets	(414) 297-9787
7/25-7/27	German Fest	Henry Maier Festival Park	(414) 464-9444
7/28-8/3	EAA AirVenture	Oshkosh, WI	(920) 426-4800
8/1-8/11	Wisconsin State Fair	Wisconsin State Fair Park	(800) 884-FAIR