



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

JUNE 2010

From the Director...

MPS Approves 2010-2011 Contract with Wraparound Milwaukee for MUTT Services

We were very pleased that the Milwaukee Public Schools (MPS) Board last Thursday approved a new contract with the Behavioral Health Division – Wraparound Milwaukee program for continuation of the dedicated Mobile Urgent Treatment Team for the MPS system (MUTT-MPS) for 2010-2011.

Since this was done in a year when over 600 teaching positions were being eliminated says a lot about how this program is valued by MPS. The Superintendent was very supportive in his remarks to the Board for the need to have dedicated crisis mental health services available to teachers, students and families. While without the dedicated contract there might still be the availability of MUTT services, “it is not likely,” he said, “without the dedicated team that students and families would actually use and access these services.”

We thank Pat Yahle, head of special services at MPS, and, of course, Superintendent Bill Andrekopoulos for his years of support of the Mobile Urgent Treatment Team.

Bruce Kamradt, Director

Wraparound Milwaukee to add Full-Time Educational Advocate for Child Welfare

Wraparound Milwaukee and Families United of Milwaukee will collaborate to provide a new full-time Educational Advocate for the Bureau of Milwaukee Child Welfare (BMCW). Working under Chris Shafer, our lead advocate, this new position will be responsible for the following:

- Training on-going case managers on special education law (IDEA).
- Being a resource to families or case managers or to answer questions they may have related to the education process.
- Referring students for special education evaluations and advising case managers on where such evaluations would be appropriate.
- Ensuring that procedural safe guards of the Individuals with Disabilities Act are afforded BMCW clients.

- Attending special education mediations.
- Assisting BMCW families in filing IDEA and Section 504 compliance.
- Assisting in transition planning for students leaving day treatment to return to public school.
- Meeting with on-going case management agencies monthly to discuss concerns regarding student’s education and placement.

The new Educational Advocate, Elena Montes, will be joining Wraparound Milwaukee and Families United on July 1st. Our new contract for Educational Advocacy services with the BMCW goes into affect on July 1, 2010.

Bruce Kamradt, Director



Wraparound Success Story...

Denzel was enrolled in Wraparound Milwaukee in August 2009, on a Delinquency order related to drug offenses/possession and placed in the FOCUS program as an alternative to a correctional placement. From the beginning, Denzel was open to talking about what brought him to this moment in time. Denzel stated that despite the efforts of his mother and father to provide for him, that he often struggled when peers picked on him for looking poorly. Denzel stated that he began to notice that some of his neighborhood friends had made money and gotten status by dealing drugs. Naturally, Denzel knew that he had a drive to make a lot of money. “There are no jobs for kids who grow up where I come from, so I found myself a job... one that I was good at.” Denzel acknowledged that he did not realize the dangers before him. He never thought he would end up in the situation where he would be forced to change the way he viewed his world and be held accountable for his choices. Being placed in FOCUS and into residential treatment was the first time Denzel had ever been placed out of the home.*



Denzel worked hard during his treatment. His therapist commented on how articulate and thoughtful his essays were in regards to his past situation and the reasons for his drug dealing. Denzel graduated from the FOCUS program with the help of his family and team's support. Because of Denzel's commitment to his treatment and the power of his Child and Family Team he was placed back with his parents. He has now successfully transitioned to a regular high school that he enjoys going to and feels valued for his hard work. Denzel has disengaged from his old peer group that he had previously associated with when dealing drugs. He has established new friendships with youth that also seek to better themselves without drugs. Denzel now feels he can be more honest, communicate better with his family and allow them to help him instead of shutting them out. Most importantly, Denzel prides himself on the fact that he now sees a clear future for himself. He has plans to attend college after his senior year of high school and is set to positively disenroll from Wraparound Milwaukee in June 2010.

(* Name changed for confidentiality.)

Submitted by LaCausa, Inc.



Mobile Crisis...

The Mobile Urgent Treatment Team (MUTT) is happy to welcome Southwest Key as a new Crisis Stabilization provider. Southwest Key comes to us with a strong background in providing services to youth locally and nationally. Wraparound Milwaukee continues to work with other potential vendors to broaden the range of options for families that need crisis one-to-one services.

In May, I was invited to participate in a conference in Boston, along with a group from Milwaukee, aimed at sustaining Milwaukee Public Schools (MPS) efforts at Safe Schools. Led by Kristi Cole of MPS, the group worked on strategies to continue programs and collaborations of the past several years. The Youth Behavior Risk Survey (YRBS), published every two years, was recently released. The YRBS

explores youth attitudes and behaviors in MPS and is a revealing look at patterns of progress and risk. It is noteworthy that high school students reported significantly less suicidal ideation in 2009, as compared to previous years. This is in keeping with a decrease in suicidal behavior nationally in recent years.

The MUTT-TFC (for Treatment Foster Care) team will partner with Children's Service Society of Wisconsin this month to discuss strategies for high need youth in treatment foster care.

Finally, MUTT will participate in the Wraparound Milwaukee Provider Resource Fair at the Zoofari Conference Center on June 18th. Hope to see you all there!

Dr. Chris Morano, Mobile Crisis Director

Quality Assurance...

Leadership

Every month a book summary is done by the Living as a Leader – Impact Consulting Group, LLC (www.livingasaleader.com). The May book review challenges us to speak to and implement fundamental leadership principles – see the summary below and enjoy!

A summary of key ideas from:

The Leadership Challenge, by Kouzes and Posner.

Kouzes and Posner's book "The Leadership Challenge" is a timeless classic and one of the best selling leadership books of all time. It is grounded in extensive research of thousands of leaders across industries and levels within organizations. This book is over 25 years old and speaks to the fundamental principles of extraordinary leadership. Based upon the research conducted for this book, Kouzes and Posner state five leadership practices that drive exemplary leadership success, along with 10 underlying leadership commitments that must be made.

Exemplary Leadership Practice #1 – Model the Way

If leaders want to gain trust and commitment from others, they must model the behaviors they expect. Our behaviors matter most!

- Commitment One: Clarify your values
- Commitment Two: Set the Example

Leaders must demonstrate deep commitment to the values and aspirations they espouse and that can only be done when there is alignment between what leaders say and do.



Exemplary Leadership Practice #2 – Inspire a Shared Vision

Leaders must create and communicate a clear vision with passion and enthusiasm.

- Commitment Three: Envision the future through conscious introspection, desire for change, remaining open to new possibilities and listening to the ideas and opinions of others.
- Commitment Four: Be wildly enthusiastic to incite others to execute the vision and make it a reality.

Leaders must demonstrate deep commitment to the values and aspirations they espouse and that can only be done when there is alignment between what leaders say and do.

Exemplary Leadership Practice #3 – Challenge the Process

Great leaders don't wait for fate to drive the future of their organizations. Rather, they are always on the lookout for ways to stay current, improve the team, identify competitive issues and try new things. They search out opportunities to improve, grow and succeed at higher levels.

- Commitment Five: Look Outward for Innovative Ways to Improve through radical departures from the past and a look toward things never done before.
- Commitment Six: Experiment and take risks – nothing great is ever achieved by doing things as they have always been done and it's ok to make mistakes along the way.

Exemplary Leadership Practice #4 – Enable Others to Act

It is no longer about command and control and a key leadership responsibility is to leverage the capacity of the entire team to deliver outstanding results.

- Commitment Seven: Foster Collaboration by Building Trust. According to Kouzes and Posner, trust is the most significant predictor of an individual employee's satisfaction with an organization.
- Commitment Eight: Strengthen Others. It's not about you! It is about creating a confident and competent team.

Exemplary Leadership Practice #5 – Encourage the Heart

Leaders must consistently show authentic appreciation of the contributions of others and create a culture that celebrates!

- Commitment Nine: Recognize Contributions and Show Appreciation
- Commitment Ten: Celebrate Victories

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or email me at pam.erdman@milwcnty.com.

Pamela Erdman, QA/QI Director



Quality Quote of the Month

“A successful person is one who can lay a firm foundation with the bricks others have thrown at them.”
- David Brinkley (1920-2003)

Announcements...

Positive Recognition Awards

The following have been recipients of “Positive Recognition” awards:

Nadine Coenen – Bureau of Milwaukee Child Welfare

Nominated by Melanie Fleischmann - Wraparound
“Nadine is very accessible to the team – she’s thorough and has great follow through.”

Marlon Pernel – St. Aemilian-Lakeside

Nominated by Melanie Fleischmann - Wraparound
“Marlon presents as very committed and loyal... He has adapted his approach to be most effective, comforting and professional to this child/family.”

Judy Ary – Easter Seals

Nominated by Anna VonRueden – My Home, Your Home

“Judy’s dedication to the progress of [this youth’s] family goes far above and beyond her role. Judy ensures that safety concerns are addressed promptly and respectfully, as well as notifying the team of all new concerns and accomplishments that arise. The family appreciates Judy’s honesty and follow-through, as she is consistently reliable and available. Judy is able to role model patience and professionalism for all team members through difficult times. She is an amazing provider with a great positive spirit!”



Upcoming Events...

JUNE 2010

Jul. 1	Mgmt./Supervisors Meeting
8:15-10:00am	WM – Room 416
Jul. 1	High Risk Reviews
11:00-1:00pm	WM – Room 253
Jul. 1	Monthly Care Coordinator Mtg.
1:00-3:00pm	CHP Auditorium
Jul. 7	DHHS Centralized QA Mtg.
9:00-11:00am	WM – Room 212
Jul. 8	High Risk Reviews
11:00-1:00pm	WM – Room 253
Jul. 12	Restorative Justice Trg – St. A's
8:30-4:30pm	WM – Room 416
Jul. 13	Restorative Justice Trg – Aur/MHYH
8:30-4:30pm	WM – Room 416
Jul. 14	Restorative Justice Trg – WG
8:30-4:30pm	WM – Room 416
Jul. 14	Child Psych. Cons. – AJA
12:00-1:00pm	WM – Room 253
Jul. 14	FAMILY ORIENTATION
6:00-7:30pm	WM - Cafeteria

Jul. 15	Restorative Justice Trg – AJA
8:30-4:30pm	WM – Room 416
Jul. 15	High Risk Reviews
11:00-1:00pm	WM – Room 253
Jul. 19	Restorative Justice Trg – St. C's
8:30-4:30pm	WM – Room 416
Jul. 20	Restorative Justice Trg – LaCausa
8:30-4:30pm	WM – Room 416
Jul. 21	Restorative Justice Trg – Alt./Ed.
8:30-4:30pm	WM – Room 416
Jul. 21	Provider Network Meeting
10:00-11:30pm	WM – Cafeteria
Jul. 21	Partnership Council Meeting
11:30-1:30pm	WM – Room 212
Jul. 22	High Risk Reviews
11:00-1:00pm	WM – Room 253
Jul. 28	Child Psych. Cons. – R-St. A's
12:00-1:00pm	WM – Room 253
Jul. 29	High Risk Reviews
11:00-1:00pm	WM – Room 253

Editor
Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
 For more information on Wraparound Milwaukee, go to our
 Website at www.county.milwaukee.gov and search using the
 keywords "Wraparound Milwaukee".



Greater Milwaukee Major Events

6/2-8/25	River Rhythms	Pere Marquette Park	(414) 276-6696
6/3-9/30	Jazz in the Park	Cathedral Square Park	(414) 271-1416
6/24-7/4	Summerfest	Henry Maier Festival Park	(414) 273-3378
6/26-6/27	Cedarburg Strawberry Festival	Downtown Historic Cedarburg	(800) 237-2874
7/3	Fireworks Kite Festival	Milwaukee Lakefront	(414) 305-3145
7/4	Independence Day Parade	Wauwatosa	(414) 479-8988
7/8-7/11	Bastille Days	East Town	(414) 271-7400
7/9-7/10	Gathering on the Green	Rotary Park, Mequon	(262) 242-6187
7/15-7/18	Festa Italiana	Henry Maier Festival Park	(414) 223-2193
TBA	Kohler Intl. Challenge – Brian Redman	Elkhart Lake's Road America	(800) 365-RACE
7/17	Garfield Ave. Blues, Gosp. & Arts Fest.	Garfield Avenue, 4 th -7 th Sts.	(414) 297-9787
7/19	Juneteenth Day	Martin Luther King Drive	(414) 372-3770
7/23-7/25	German Fest	Henry Maier Festival Park	(414) 464-9444
7/26-8/1	EAA AirVenture	Oshkosh, WI	(920) 426-4800

