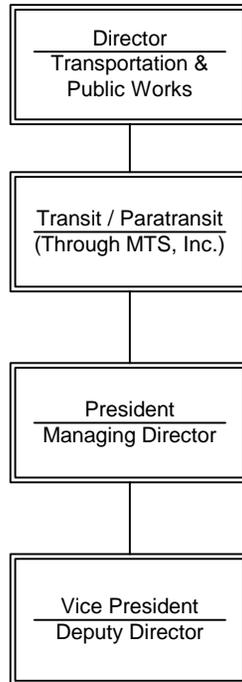


MILW CO TRANSIT-PARATRANSIT SYSTEM (5600)



MISSION

The Milwaukee County Transit/Paratransit System exists to provide reliable, convenient, and safe public transportation services that efficiently and effectively meet the varied travel needs of the community and contribute to its quality of life.

Budget Summary		
	2010	2009/2010 Change
Expenditures	173,236,975	888,713
Revenue	154,104,049	4,521,204
Levy	19,132,926	(3,632,491)
<p>Major Programmatic Changes</p> <ul style="list-style-type: none"> Utilization management coordination between Paratransit, Aging, and DSD Fixed Route Cash Fare is raised 0.25¢ Elimination of the Call Center Janitorial and security services are outsourced 		

OBJECTIVES

- Operate within established budgets while maximizing the quality and timeliness of services provided.
- Work with service providers to ensure that high quality paratransit service is provided cost effectively while meeting the needs of individuals with disabilities.
- Provide a safe and dependable transit system for the traveling public.
- Implement cost control measures while working with executive and legislative bodies toward improved fiscal sustainability.

ADOPTED 2010 BUDGET

DEPT: Milw Co Transit-Paratransit System

UNIT NO. 5600
FUND: Enterprise - 0083

DEPARTMENTAL PROGRAM DESCRIPTION

The Department of Transportation and Public Works (DTPW) provides public transit services through the Milwaukee County Transit System (MCTS). Direct management and operation of the transit system, including paratransit services, is provided by Milwaukee Transport Services, Inc. (MTS), a private non-profit corporation under contract to the County. The corporation uses transit facilities and equipment owned and provided by Milwaukee County.

The Director's Office of the DTPW provides County oversight as well as conducts various transit related studies, and prepares and administers Federal and State transit grants. Division personnel also facilitate the acquisition of capital equipment, and provide design and construction services for capital facilities.

Paratransit operations include the provision of demand responsive transportation and orientation to transportation services. These services provide a complement to the fixed-route services of MCTS and are available to those who are Americans with Disabilities Act (ADA) Paratransit eligible.

2010 BUDGET

Approach and Priorities

- The 2010 budget was developed in a manner to ensure the County's fixed route and paratransit services continue to provide efficient and reliable transportation options for the residents of Milwaukee County.

Programmatic Impacts

- Route segment and service modifications are adjusted.
- Janitorial and security services are outsourced.
- Utilization Management techniques are applied to increase paratransit efficiencies and provide users of paratransit services with the most appropriate form of transport.
- Funding for "live" operators at the Call Center is eliminated.

Budget Highlights

Departmental Operations

Wage and Benefit Modifications

(\$26,859)

This budget includes an expenditure reduction of \$26,859 based on the changes described in the non-departmental account for wage and benefit modifications (org-1972) which reduced cross-charges from County departments.

Fuel

(\$6,618,803)

Due to a decrease in fuel prices, savings of \$6,618,803 is generated. Fuel is budgeted at \$2.10 per gallon as compared to \$3.75 per gallon in the 2009 Adopted Budget.

Janitorial and Security Services

(\$585,967)

The 2010 Budget includes an MTS initiative to outsource janitorial and guard services. This creates a net tax levy savings of \$585,967.

Call Center Operations

(\$900,000)

MTS maintains a Call Center with "live" operators and an automated phone system complemented by an interactive web-based system that allow riders to access route, schedule, and fare information. Funding for the "live" operators will be eliminated for a tax levy savings of \$900,000. Transit users will be able to obtain route, schedule, and fare information through the automated phone system and the interactive website.

ADOPTED 2010 BUDGET

DEPT: Milw Co Transit-Paratransit System

UNIT NO. 5600
FUND: Enterprise - 0083

Transit Operations (Fixed Route)

Revenue and Expenditure Overview

Operating expenses total \$137,761,833 a decrease of \$1,522,437 (-1.1%) from the 2009 Adopted Budget. Passenger revenue (passenger abatement) is estimated at \$45,175,290, a decrease of \$404,290 (0.9%).

Fare Adjustments **(\$2,566,000)**

The recommended budget includes passenger fare increases for fixed route bus service. As a result, revenues increase as follows:

Fare - Related Revenue Increase	
<i>Fare Type</i>	<i>Revenue Increase</i>
Cash Fare	1,100,000
Weekly Pass	1,416,000
Monthly Pass	50,000
TOTAL:	\$2,566,000

Fare increases are detailed in the table "Fare Structure" found at the end of this narrative.

Route Adjustments **(\$700,100)**

The 2010 Adopted Budget includes route segment modifications and eliminations (as proposed by MTS) in order to reduce operational costs and account for the loss of state grant revenue. Route and segment modifications and eliminations are as follows:

<i>Segments of Routes to be Eliminated</i>
Route 14 - Eliminate service on 43rd & Howard branch
Route 35 - Eliminate service south of 35th & Howard to Southridge
<i>Other Service Modification</i>
Route 33 - Vliet Street, Eliminate one bus (from three to two buses)

Paratransit Operations

Revenue and Expenditure Overview

Operating expenses total \$26,853,098, an increase of \$2,789,574 (11.6%) over the 2009 Adopted Budget.

The fare for paratransit riders remains at the 2009 Adopted Budget level of \$3.25 per trip (one-way).

The Milwaukee County Department on Aging (Aging) and the Milwaukee County Department of Health & Human Services - Disability Services Division (DSD) will continue to provide funding for paratransit trips provided to their clients in the amount of \$10.80 for Aging and \$10.25 for DDS.

Utilization Management **(\$741,969)**

Utilization Management refers to a coordinated approach to ensure that effective transportation options are made available to achieve community integration goals. Based on of the initial success of the Freedom Pass initiative set forth in the 2009 Adopted Budget, the 2010 Recommended Budget includes expanded utilization management coordination between Aging, DSD, Paratransit, and the Department of Administrative Services - Office of Persons with Disabilities. Coordination of utilization management efforts will ensure that the most effective method of transportation is made available to paratransit riders while allowing for a more efficient use of limited County resources.

ADOPTED 2010 BUDGET

DEPT: Milw Co Transit-Paratransit System

UNIT NO. 5600
FUND: Enterprise - 0083

<u>Cost Savings Area</u>	<u>Projected Annual Cost Savings</u>	
Migration Van service Users to Taxi Service	\$	(468,358)
Utilization Management relating to ride type		(73,073)
Freedom Pass: Migrate Van Users to the Fixed Route bus		(93,573)
Residential Facilities providing additional transportation		(106,965)
Totals	\$	(741,969)

Title XIX Reimbursement

Historically, the State has reimbursed Paratransit the full cost of Title XIX rides. However, it appears that Milwaukee County Paratransit may ultimately lose 100 percent of Title XIX reimbursement due to certain provisions within the State's 2009 – 2011 Adopted Budget (budget). One provision would transfer responsibility for Title XIX rides to a broker. Under a broker system, Milwaukee County Transit Plus may no longer be able to bill Title XIX for the cost of the rides provided. According to a communication from the Managing Director of the Milwaukee County Transit System dated October 30, 2009, the implementation of the new broker system may not occur until January 2011. Should any loss of Title XIX reimbursement occur due to the State's budget action, Paratransit shall make a proportionate reduction in its service area (pursuant to the federally mandated ¾ mile boundary of the existing fixed routes) in order to offset the loss of reimbursement. Revenue and expenditure adjustments based on this scenario are not reflected in the 2010 Adopted Budget. If no loss in Title XIX revenue is realized in 2010, the Milwaukee County Paratransit service area will not be reduced due to this particular State budget initiative.

Capital Investments

\$58,474,706 is invested in capital projects for 2010. These include projects that are part of two 2010 debt issuances and a Fall 2009 debt issuance. The projects funded through the Fall 2009 debt issuance were submitted to the County Board for approval during the September 2009 cycle but are presented here for illustrative purposes. Additional details can be found in the Debt Service budget - Org 9960 and the 2010 Recommended Capital Improvement Budget. The funded projects include:

- Replacement of 1996/1997 vintage diesel buses with 125 new diesel buses.
- HVAC replacements for various MCTS buildings and facilities.
- MCTS maintenance garage parking lot resurfacing.

BUDGET SUMMARY				
Account Summary	2008 Actual	2009 Budget	2010 Budget	2009/2010 Change
Personal Services (w/o EFB)	\$ 0	\$ 0	\$ 0	\$ 0
Employee Fringe Benefits (EFB)	0	0	0	0
Services	442,698	432,204	432,204	0
Commodities	459,863	460,000	460,000	0
Transit Operations	135,421,051	141,813,541	140,255,647	(1,557,894)
Other Charges	25,458,752	26,722,146	29,152,417	2,430,271
Capital Outlay	443,350	297,300	222,500	(74,800)
County Service Charges	1,772,922	2,623,071	2,714,207	91,136
Abatements	(12,227)	0	0	0
Total Expenditures	\$ 163,986,409	\$ 172,348,262	\$ 173,236,975	\$ 888,713
State & Federal Revenue	88,484,954	90,420,640	92,461,060	2,040,420
Other Direct Revenue	4,672,975	6,975,000	7,742,500	767,500
Transit Revenue	51,780,489	52,187,205	53,900,489	1,713,284
Total Revenue	\$ 144,938,418	\$ 149,582,845	\$ 154,104,049	\$ 4,521,204
Direct Total Tax Levy	19,047,991	22,765,417	19,132,926	(3,632,491)

ADOPTED 2010 BUDGET

DEPT: Milw Co Transit-Paratransit System

UNIT NO. 5600
FUND: Enterprise - 0083

FARE STRUCTURE			
<i>Fare Type</i>	<i>Current Fare</i>	<i>2010 Fare</i>	<i>Fare Change</i>
Adult Cash	\$2.00	\$2.25	\$0.25
Adult Ticket	10/\$16.50	10/\$17.50	\$1.00
Premium Cash	\$3.00	\$3.25	\$0.25
Premium Ticket	10/\$22.50	10/23.50	\$1.00
All Half Fares Cash	\$1.00	\$1.10	\$0.10
All Half Fares Tickets	10/\$10.00	10/\$11.00	\$1.00
Adult Weekly Pass*	\$16.50	\$17.50	\$1.00
Monthly Pass	\$60.00	\$64.00	\$4.00
Adult Weekly Pass*	\$16.50	\$17.50	\$1.00
Student Pass - Special*	\$15.50	\$16.50	\$1.00
U-Pass**	\$42.00	\$45.00	\$3.00
Commuter Value Pass***	\$183.00	\$195.00	\$12.00

*Per week

**Per school term

***Per Quarter

ACTIVITY & STATISTICAL SUMMARY			
	2008 Actual	2009 Budget	2010 Budget
Buses Fleet	483	483	483
Buses Operated	392	394	343
Bus Miles	18,098,521	17,975,653	17,841,677
Bus Hours	1,345,685	1,337,644	1,327,483
Revenue Passengers	43,165,472	42,706,629	40,175,860
Cost per Mile	\$ 7.36	\$ 7.75	\$ 7.72
Cost per Revenue Passenger	\$ 3.08	\$ 3.26	\$ 3.43
Revenue per revenue passenger	\$ 1.05	\$ 1.07	\$ 1.12
Farebox Recovery Ratio	33.99%	32.72%	32.79%
Transit Plus Van trips/Hour	2.06	2.05	2.06
Transit Plus Ridership	1,121,848	1,155,477	1,216,430
Transit Plus Cost/Ride	\$ 21.23	\$ 21.82	\$ 23.05

All departments are required to operate within their expenditure appropriations and their overall budgets. Pursuant to Section 59.60(12), Wisconsin Statutes, "No payment may be authorized or made and no obligation incurred against the county unless the county has sufficient appropriations for payment. No payment may be made or obligation incurred against an appropriation unless the director first certifies that a sufficient unencumbered balance is or will be available in the appropriation to make the payment or to meet the obligation when it becomes due and payable. An obligation incurred and an authorization of payment in violation of this subsection is void. A county officer who knowingly violates this subsection is jointly and severally liable to the county for the full amount paid. A county employee who knowingly violates this subsection may be removed for cause."