



WRAPAROUND MILWAUKEE

2005 ANNUAL REPORT

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WHO WE ARE



Wraparound Milwaukee is a unique type of managed care program operated by the Milwaukee County Behavioral Health Division that is designed to provide comprehensive, individualized and family driven care to children with complex mental health and emotional needs.

WHO WE SERVE

Wraparound Milwaukee serves families living in Milwaukee County who have a child with serious emotional or mental health needs, is referred through the Child Welfare or Juvenile Justice System and is at risk of placement in a residential treatment center, juvenile correctional facility or psychiatric hospital.



OUR PARTNER AGENCIES



We were very proud to contract with nine Lead Care Coordination Agencies in 2006 to implement our community Wraparound approach and philosophy.

- AJA Enterprises
- Alternatives in Psychological Consultation
- Aurora Family Services
- Children's Service Society of Wisconsin
- La Causa, Inc.
- My Home Your Home
- St. Aemilian Lakeside
- St. Charles Youth & Family Services
- Willowglen Community Care Center

Pictured Above - Care Coordinator Supervisors Rob Bergeson of Alternatives in Psych. Consultation and Kenyatta Matthews of Children's Service Society have 18 years combined experience working with Wraparound Milwaukee.

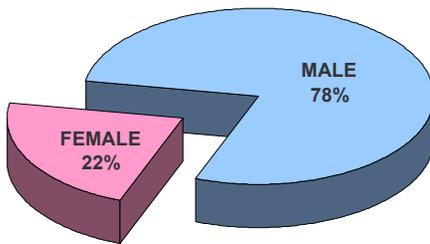
WHAT WE ACCOMPLISHED IN 2005

- Provided comprehensive mental health and support services to 1029 families.
- Based on national evaluation criteria, youth improved clinically, and are functioning better at home, at school and in the community.
- Ensured community safety as re-offense rates for youth enrolled in Wraparound Milwaukee continued to decline during and after participation in the program.
- In partnership with a private managed care company, was selected by Medicaid to design, develop and implement an integrated health care system for Milwaukee County foster children.
- Through a contract with the Bureau of Milwaukee Child Welfare, expanded and enhanced our Mobile Urgent Treatment Team to provide 24-hour crisis intervention services to Milwaukee foster families to enhance the placement stability of foster children.

DEMOGRAPHICS AND CHARACTERISTICS OF YOUTH AND FAMILIES WE SERVE

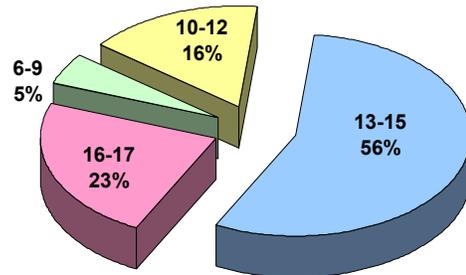
Gender Representation of 2005 Enrollees

Of the 1029 youth served in Wraparound Milwaukee in 2005, 78% were male and 22% female.



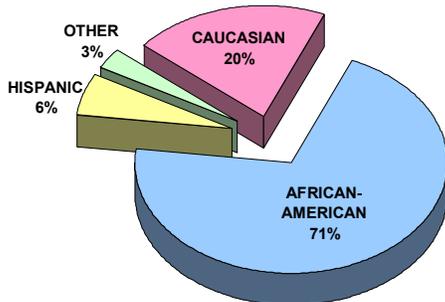
Average Age of 2005 Enrollees

The average age at Intake of youth active in Wraparound Milwaukee in 2005 was 13.7 years.



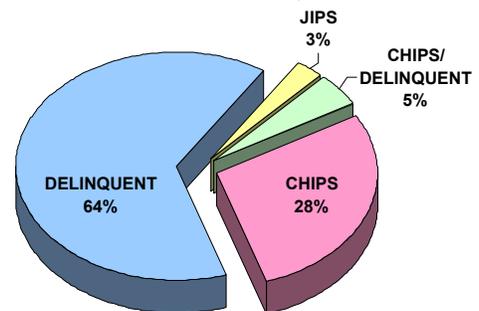
Ethnic Representation of 2005 Enrollee

Wraparound Milwaukee continues to serve an ethnically diverse population of families.



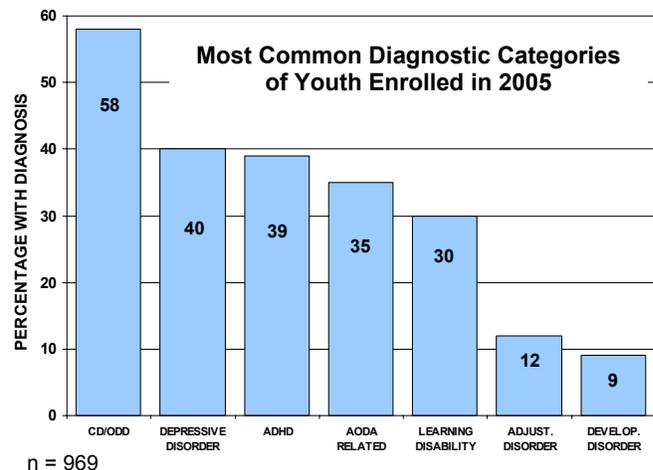
Legal System Involvement

Youth enter the Wraparound Milwaukee Program from either the Child Welfare (CHIPS) or the Juvenile Justice System.



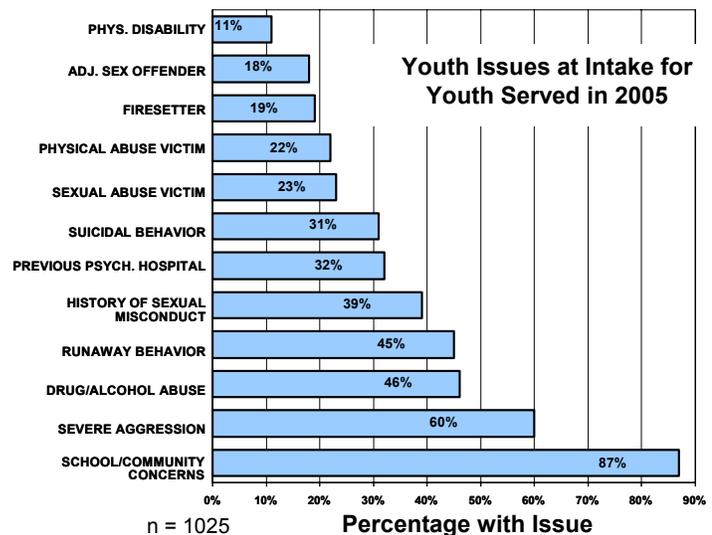
Most Common Diagnostic Categories Of Children & Adolescents Served During 2005

In 2005 Wraparound Milwaukee youth were most frequently diagnosed with Conduct Disorder (CD) or Oppositional Defiant Disorder (ODD). Fewer youth were diagnosed with Depressive Disorders and Attention Deficit Hyperactivity Disorder (ADHD) in 2005 than in 2004, but more youth had diagnoses of Alcohol/Substance Abuse (AODA), Learning Disabilities and Adjustment Disorders.



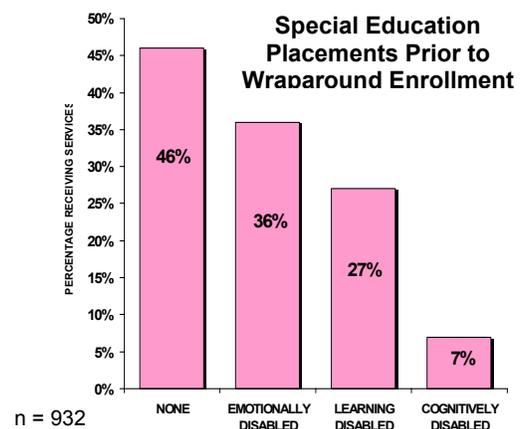
Youth Issues at Enrollment

Most youth at Intake present with complex behavioral and mental health issues.



Special Education Placements of Enrolled Youth at Intake

Approximately one-half of youth served in 2005 were receiving special education services at the time of enrollment in Wraparound Milwaukee. Over one-third were enrolled in classes for children with emotional disabilities and 27% were in classes for students with learning disabilities.

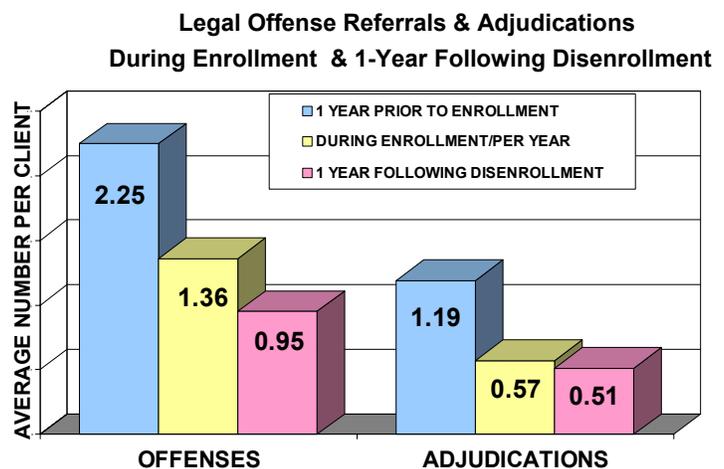


CLIENT OUTCOMES

Reduction in Legal Offense Referrals and Adjudications During Enrollment and After Disenrollment

The graph to the right shows that enrollment in Wraparound Milwaukee enhances Community Safety and that there is a significant reduction in legal offense referrals and adjudications during enrollment and after discharge for youth in the program.

The specific offense types with the lowest rates of re-offense were in order: juvenile sex offenses, assaults, property offense and weapons offenses.



n=1207 Reductions are significant at the $p < .001$ level of significance using a repeated measures analysis of variance.

Children Achieving Permanency Plan in 2005

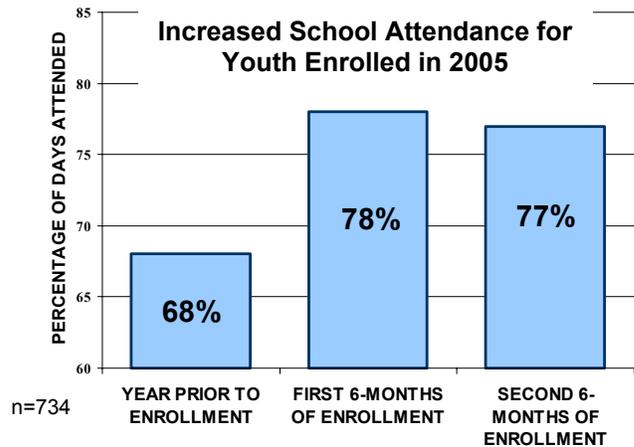
For 267 children disenrolled from Wraparound Milwaukee and completing the program in 2005, 92% had achieved the permanency goal in their care plan. This included 199 children returned to their own home.

Placement at Program Completion

- 199 = Home
- 35 = Relative
- 11 = Independent Living
- 11 = Foster Care Pre-Adoption
- 10 = Foster Care Sustaining
- 2 = Other

Improved School Performance

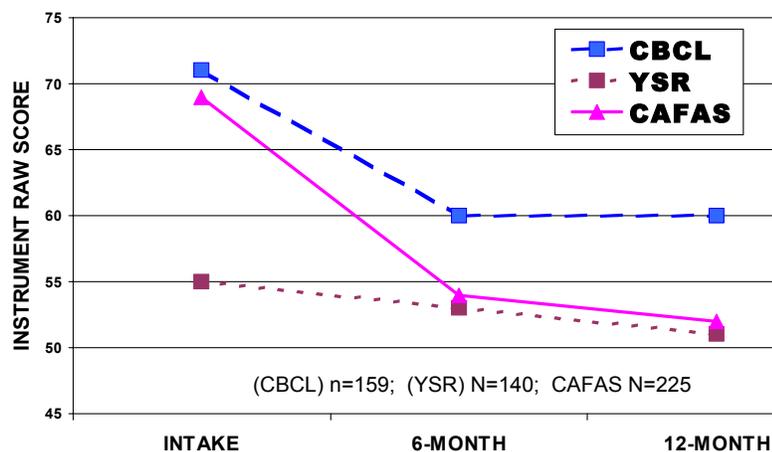
Of the total new enrollments in Wraparound Milwaukee in 2005, the percentage of school days attended improved significantly for those youth from one year prior to enrollment to one year following enrollment



Caregiver and Care Coordinator Reported Changes

Families, other caregivers, care coordinators and youth continue to report improvement in how the youth and family function at home, at school and in the community. That improvement was most pronounced during the first six months of enrollment of the family.

Reported Improvement In Functioning

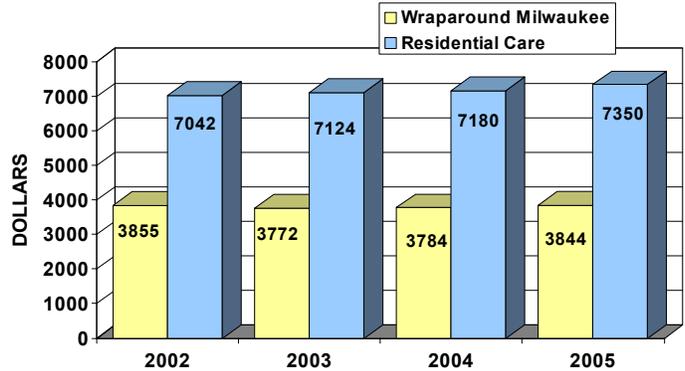


Nationally recognized clinical measures included the Child & Adolescent Functional Assessment Scale (CAFAS); Child Behavior Checklist (CBCL) and Youth Self Report (YSR). These testing instruments assess the youth's progress in Wraparound Milwaukee at Intake, 6-months and 12-months. These measures show by the decrease in score that the child's behavior and overall functioning at home, school and in the community improved as a result of their enrollment in Wraparound.

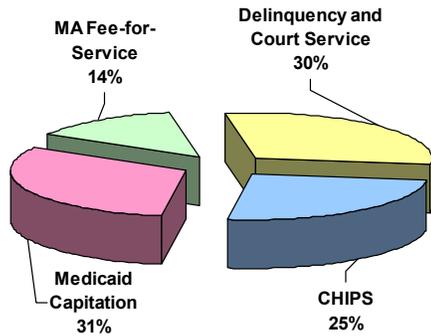
FUNDING

Comparison of Average Cost per Month of a Youth in Wraparound Milwaukee Versus Cost of Residential Treatment 2002 - 2005

Wraparound Milwaukee is designed to provide a community-based alternative to residential treatment. The average monthly cost of a youth in Wraparound Milwaukee remains significantly less than the average monthly cost of a residential treatment placement.



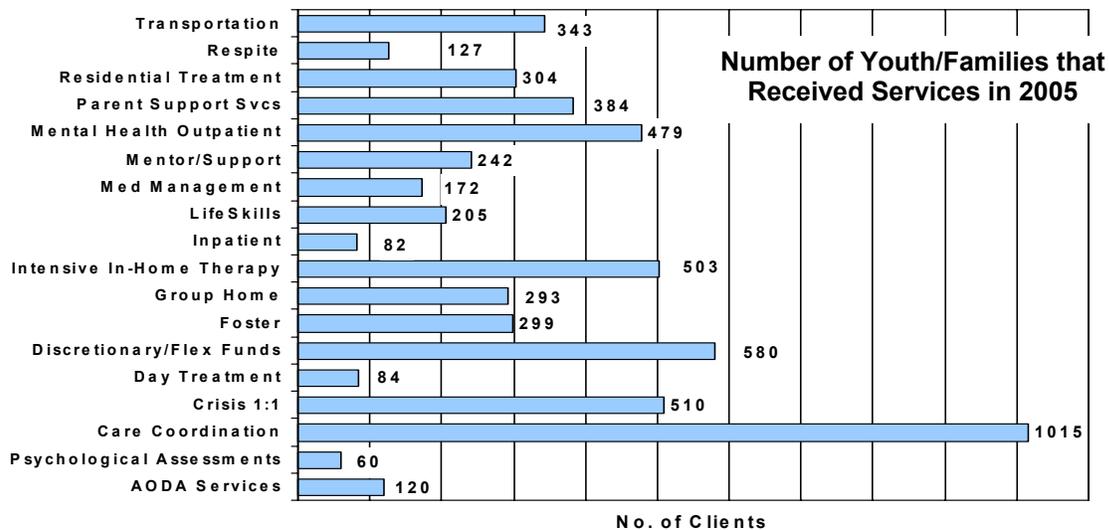
Where Wraparound Milwaukee Funds Come From



Of the total of \$33.1 million in the blended funding pool, Medicaid was the single largest funding source for Wraparound Milwaukee in 2005. Wraparound Milwaukee received nearly \$14 million in capitation payments and fee-for-service billing for crisis intervention services. This represents about 45% of all Wraparound funds. Child Welfare and Delinquency and Court Services funding continues to be the other principle revenue monies.

Services for Youth and Families

Children and their families usually receive at least three or four different services while enrolled in Wraparound Milwaukee. Below is the total number of children/families receiving specific services types from Wraparound Milwaukee in 2005.



WRAPAROUND MILWAUKEE COMPONENTS

Mobile Urgent Treatment Team (MUTT)

The MUTT Team offered crisis assessment and crisis intervention services to over 3000 families in 2005 to help keep families intact and stable. There were over 1200 face-to-face contacts among the number of families served. MUTT authorized a total of 81 hospital stays for Wraparound Milwaukee youth for a total of 148 days and an average stay of 1.8 days per hospital episode.

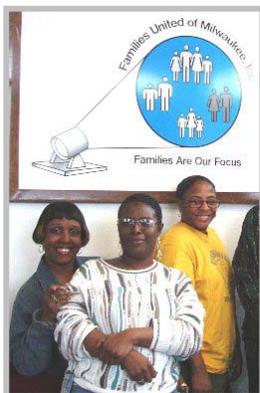


MUTT STAFF RESPOND TO CRISIS CALLS 365 DAYS A YEAR

FAMILY ADVOCACY

During 2005, Families United of Milwaukee, a chapter of the National Federation of Families, continued to provide advocacy and support for families enrolled in Wraparound Milwaukee.

A major accomplishment by Families United was the relocation of its offices to a more family friendly and physically accessible location at 2501 W. Vilet Street.



Additionally, Families United initiated efforts to recruit more families for the organization and actually increased the number of regular participating members from 45 to 75 families. Families United also arranged for 19 families to participate in Wraparound Milwaukee Provider Training and had 15 families participate in Care Coordination training. Families United helped redesign the family satisfaction survey and actively participated in 5 Family Orientation sessions conducted by Wraparound Milwaukee. They also organized family events for Christmas, Halloween, Easter and a "Back to School" event, all hosted at the Martin Luther King Center.

Wraparound Integrated Provider Network

The Wraparound Integrated Provider Network consisted of 208 agencies and individuals offering over 80 services to Wraparound youth and families.

How We Monitored the Quality of Our Programs in 2005

In conjunction with Families United of Milwaukee, our advocacy organization, Wraparound Milwaukee:

- conducted family satisfaction surveys on the quality of Provider Network Services
- measured the performance of the nine care coordination agencies working with wraparound Milwaukee by measuring twenty-six areas of performance including successful disenrollments, levels of family satisfaction, utilization of community-based services, cost of plans and other areas
- developed and implemented the 2005 Performance Improvement Project that surveyed quality assurance/quality improvement activities in place within agencies in the Provider Network.

YOUTH COUNCIL

In 2005 the Youth Council again sponsored a Youth Safe Night and a summer picnic. Both activities were financed by fund raising events held over the course of the year. The Youth Council also arranged for a child psychiatrist from Wraparound to attend their meetings on a quarterly basis to talk about medication and other issues. Council meetings continue to be a place for youth to get together to offer each other support, share information and celebrate successes.



DURLYN SERVED AS FIRST YOUTH COUNCIL PRESIDENT

Goals for 2006 include forming an Advisory Committee, increasing the frequency of meetings, increasing youth attendance at meetings and bringing in additional guest speakers.

WHAT WE PLAN TO ACCOMPLISH IN 2006

- In partnership Abri Health, Inc. a private managed care company, assume the provision and management of behavioral health services for children in the Milwaukee Child Welfare System
- Operate and evaluate the expanded 24 hour Mobile Urgent Treatment Team service to Milwaukee County foster families to determine its effectiveness in stabilizing children in placement.
- Expand the number of clinical providers of office based, in-home and specialized therapy in the Wraparound Provider Network.
- Increase the number of youth participating in the Youth Council.
- Secure sustaining funding for the “Back on Track” truancy reduction program.
- Develop more advanced skills and competency-based training programs for care coordinators.
- Expand graduate training opportunities for care coordinators through agreement with the University of Wisconsin.

Meet Some of Our Staff



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For more information about Wraparound Milwaukee, visit the Wraparound Milwaukee Web Site at <http://www.county.milwaukee.gov>. Search using the keyword “Wraparound”.